

Key Performance Indicators for the University of Worcester

Key Performance Indicators for the Contract

Scored Indicators

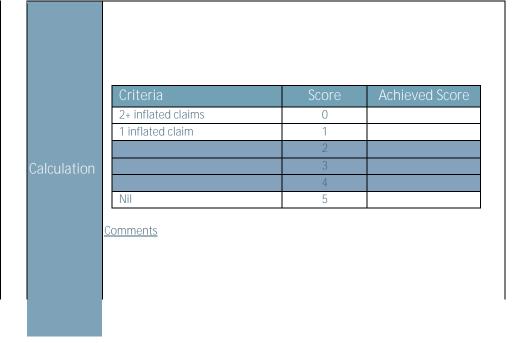
The must achieve the minimum acceptable weighted score for all measures in the scoring table. Failure to achieve this suspends the from the subsequent

Purpose The Contractors time taken to rectify all defects.

Criteria Score

Calculation

Purpose	Reduce the number of inflated claims submitted by the contractor.
Definition	Order Changes which apply to alterations to the employer's requirements or contractors proposals. The submitted cost of change should not be artificially inflated above the actual cost of construction. An inflated price shall be defined as one which includes items that are non-existent, exaggerated, or unrelated.
Minimum Pass Mark	
Method Information Source	Cost of order change is verified by Employer or his nominated representative as inflated.
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Quality outputs and outcomes (right first time)

Monitor quality of works as evaluated at Practical Completion.

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Criteria	Score	Achieved Score
Above 21 defects/snags only	0	
Up to 20 defects/snags only	1	
Up to 10 defects/snags only	2	
	3	ĺ

Construction Framework Agreement UOW

	Use surveys to assess whether project meet clients expectations and whether they are satisfied with the results.
	How satisfied the Client (Project Manager or Contract Administrator) was with the finished product using the score against the 1 to 10 scale set out criteria below.

Criteria	Score	Achieved Score
Totally dissatisfied	0	
	1	
	2	
Neither satisfied nor dissatisfied	3	
	4	
Totally satisfied	5	

Comments





Encourage sustainability and reduce waste to landfill.

Criteria	Score	Achieved Score
0%	0	
1% - 25%	1	
26% - 50%	2	
51% - 75%	3	, ,

Ensuring delivery of commitments made at tender stage.

Criteria	Score	Achieved Score
0%	0	
1% - 25%	1	
0/0/ 500/		-