The *Contractor* must achieve the minimum acceptable weighted score for all measures in the scoring table. Failure to achieve this suspends the *Contractor* from the subsequent tender opportunity for this period.

Ref	KPI Name	Performance Score (0 - 5)	Weighting	Minimum acceptable performance	
		(A)	(B)	(C)	(A/5) x (B)

1 TIME – Taken for construction against

- \leftarrow Performance for each Indicator is measured (A) above with Score (0 5).
- Each performance indicator has its own weighting (B).
- Overall the Contractor must pass the Gateway Indicators (C), meet the minimum acceptable weighted score for every scored indicator and achieve a total score of to be eligible for the subsequent tender opportunity.
- KPI definitions are in the following pages. These will be finalised with the successful tenderers.

Small Works KPIs

Key Performance Indicators

Key Performance Indicator	

Purpose	Effective delivery, strategic alignment of partners and win/win relationship.
Definition	To measure the Contactor's delivery of Thirteenth Recital and Schedule 5 – SUPPLEMENTAL PROVISIONS Collaborative working: Paragraph 1 Timely, sincere, impartial and open communication and relationship management. Approach to problem solving, adhering to requirements, conflict resolution and flexibility
Minimum Pass Mark	Score 3
Method	Data from representative anonymous random survey to Employer's staff issued using a grading system representing their actual experiences.
Information Source	Survey of Employers' staff

Criteria Score Achieved Score 0% - 25% 0 26% - 50% 1 51% - 75% 2 76% - 99% 3 100% 5 Comments			Comm	Ash's and Comm
26% - 50% 1 51% - 75% 2 76% - 99% 3 4 100% 5		Criteria	Score	Achieved Score
51% - 75% 2 76% - 99% 3 100% 5			0	
76% - 99% 3 4 100% 5				
100% 5		51% - 75%	2	
100% 5	Calculation	76% - 99%	3	
	oaroara (1611		4	
Comments		100%	5	
			5	



Key Performance Indicator

	Contractors waste tickets

Purpose	Encourage sustainability and reduce waste to landfill.
Definition	Exemptions include asbestos and other deleterious materials.
Minimum Pass Mark	Score 2
Method	Amount of waste recycled, divided by the amount of waste produced.
Information Source	Contractors waste tickets